WHAT DOES IT TAKE TO GET 5 STARS?

An in-depth look at the QS Stars university rating system

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The QS Stars university rating system was developed to provide universities with another avenue to publicly highlight their strengths, besides the annual QS World University Rankings. The rating system also allows universities to identify and improve upon areas of weaknesses, providing detailed assessments under each criterion.

Under QS Stars, those universities who display exceptional performance and quality standards are awarded a 5 Star rating.

In this white paper, we will examine the requirements that universities need to meet to achieve a coveted 5 Star rating with QS Stars.
HOW TO GET A 5 STAR RATING

There are several thresholds that universities must meet to achieve a 5 Star rating, including:

- An overall score of at least 700 out of 1000 points
- In faculty, at least 5% should be international
- In the student body, at least 5% should be international
- A point score of 70 or over in the learning environment category
- A point score of 85 or over in the employability category
- If assessed in the Research category, 150 academic references or three citations per faculty member
- If assessed in the Academic Development category, 105 points in the Teaching category

To hit the 5+ Star rating, institutions must achieve 5 Star ratings in all categories, meet all pre-requisites for 5 Stars, and hit an overall point score of 900 points or more.

Under the QS Stars methodology, the Core Criteria includes four categories:

- Teaching
- Employability
- Internationalization
- Research or Academic Development (must pick one)

Additionally, these are complemented by three other criteria, including:

- Learning Environment: Facilities or Online (must pick one)
- Specialist Criteria: Subject Ranking or Program Strength (must pick one)
- Advanced Criteria: Arts and Culture, Innovation, Inclusiveness, Social Responsibility (must pick two out of the four)

So, what do the four categories under the core criteria cover to determine your QS Stars rating?
Under the Teaching category, universities must prove that they have a 10% faculty to student ratio, which means one faculty member per every 10 students.

This can be scaled down to a 2% faculty to student ratio (one faculty member per 50 students) to receive minimum points for this category.

For example, Bond University in Australia offers the nation’s best faculty to student ratio, enabling small class sizes and ensuring they receive 5 Stars in the Teaching category.

Additionally, universities should show overall student satisfaction (75%, or scaled down to 50% for minimum points) or overall completion (90% of students graduating within the expected time for their course, or scaled down to 60%).

They also need to show overall satisfaction with teaching (75%, scaled down to 50%) or the number of faculty members with PhDs or an equivalent degree (80%, scaled down to 60%).

Finally, universities need to show further study with 30% of graduates pursuing further study within 12 months of graduation (scaled down to 10%).
The Employability category is something that is unique to QS, as QS is the only international rankings provider that includes employability as an indicator.

QS runs the annual QS Global Employer Survey, which forms one of the core components of this QS Stars category.

Universities must show 50 employer nominations from the most recent QS Global Employer Survey analysis or demonstrate that 200 distinct companies (or a number equivalent to 1% of the student body) have attended on-campus employability events over a 12-month period.

They also need to demonstrate a strong graduate employment rate with 90% of graduates employed within 24 months of graduation (scaled down to 50%).

Universities can also receive 10 points for each of the following career support services (with two bonus points for three or more):

1. 10 career advisors (scaled down to two), or one career advisor per 1000 students
2. Career interview trainings or resume writing support
3. At least one on-campus career fair in the last 12 months
4. Career advising sessions
5. An online career portal listing job vacancies or career advising sessions

For example, Loughborough University in the UK achieved a 5 Star rating in Employability thanks to its commitment to preparing students for life after study, developing strong industry links and offering the option for a paid placement year as part of a degree.
With the Internationalization category, universities must demonstrate 50 joint-degree programs and/or university research collaborations leading to publications in Scopus™ in a recent five-year period, as per the latest QS World University Rankings analysis.

They also need to showcase an international faculty and student body with 25% international teaching staff and 20% international students.

For example, the Auckland University of Technology is consistently ranked number one in New Zealand for international outlook in university rankings, boasting over 5,400 international students from 150 countries. This and other factors earned them a 5 Star rating for Internationalization.

They also need to highlight inbound and outbound international exchange programs with 2% of inbound or outbound students on exchange for three months or longer, or 2% of outbound students on a university-organized international trip that lasts between two weeks to three months.

Universities can also set up an international support center dedicated to international students with at least one full-time staff member.
This category allows universities to choose whether they want to be assessed under either Research or Academic Development, including these requirements:

**Research:**

- Seven papers per faculty member indexed on Scopus™ in a recent five-year period
- Eight citations per paper indexed on Scopus™ in a recent six-year period
- 30% of funds for the past fiscal year was allocated to research (scaled down to 10%)
- 200 nominations received in the latest QS Global Academic Survey analysis
**Academic development:**

- 30% of student body participating in teaching or research assistantships (scaled down to 10%)
- A learning development center with three full-time staff (scaled down to one)
- A 3:3 faculty office hours to classroom teaching hours per week (scaled down to 1:3)
- 70% of total faculty members participating in faculty development programs (scaled down to 30%)
- Membership in a range of international, national, and regional university networks
While a range of other factors go into a QS Stars rating, these are the core criteria you should be aware of if you're interested in getting your university assessed.

**So, what benefits could a QS Stars rating provide to your university?**

- An evidence-based marketing tool that can be listed on marketing materials and in communications with prospective students
- A framework for improvement with weaknesses identified and opportunities highlighted
- A showcase of your strengths and a detailed analysis of how they contributed to your QS Stars rating

To learn more about 5 Star ratings and why your university should be assessed, **reach out to our QS Stars team today.**
With offices around the world, QS is a global market leader for research and understanding of international and domestic students. Each year we deal with hundreds of thousands of students globally, giving us a unique insight into the student recruitment market. Our research, strategy, enquiry, admissions, and enrollment services mean we have hands-on experience of the obstacles and opportunities within specific countries and regions, helping clients mitigate risk, benefit from our existing relationships, and build sustainable recruitment strategies in an increasingly complex marketplace.

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